CULTURALLY COMPETENT HEALTH CARE:
SELECTED TRAINING REFERENCES/RESOURCES

Medical Education -- General
Transforming the Face of Health Professions Through Cultural & Linguistic Competence Education: The Role of the HRSA Centers of Excellence http://www.hrsa.gov/culturalcompetence/curriculumguide


Achieving Diversity in Dentistry and Medicine
http://www.amsa.org/admn/index.cfm#eth

Accreditation Council for Graduate Medical Education. ACGME Outcome Project, 2000.
http://www.acgme.org/outcome/comp/compFull.asp


Association of American Medical Colleges. Tool for Assessing Cultural Competence Training (TACCT)
http://www.aamc.org/meded/tacct/start.htm

Association of American Medical Colleges. Cultural Competence Education.


Betancourt JR. “Cultural Competence and Medical Education: Many Names, Many Perspectives, One Goal,” Academic Medicine 2006; 81:499-510.


Chin MH, Humikowski CA. "When is Risk Stratification by Race or Ethnicity Justified in Medical Care?" Academic Medicine 2002; 77(3):202-208.


Gilbert J: "Cultures in the Clinic Project." Three excellent California Endowment-funded publications can be downloaded from the following website: http://www.calendow.org/Collection_Publications.aspx?coll_id=26&ItemID=316

   Principles and Recommended Standards for Cultural Competence Education of Health Care Professionals, 2003


   Resources in Cultural Competence Education for Health Care Professionals, 2003


Lie D, Boker J, Cleveland, E. “Using the Tool for Assessing Cultural Competence Training (TACCT) to Measure Faculty and Medical Student Perceptions of Cultural Competence Instruction in the First Three Years of the Curriculum,” *Academic Medicine* 2006; 81:557-564.


Taylor JS. "Confronting 'Culture' in Medicine's 'Culture of No Culture,'" Academic Medicine 2003; 78(6):555-559.


Wear D. Insurgent Multiculturalism: Rethinking How and Why We Teach Culture in Medical Education," Academic Medicine 2003; 78(6):549-554.


**Family Medicine/General Practice**


**Pediatrics**


Internal Medicine


Geriatrics
Achieving Diversity in Dentistry and Medicine (ADDM), Ethnogeriatric Curricular Guidelines for Medical and Dental Schools, American Medical Student Association Foundation, November 2005
http://www.amsa.org/addm/#eth


Cultural Competency for Health Professionals in Geriatric Care
Western Reserve Geriatric Education Center
http://www.nethealthinc.com/cultural/index.asp

Ethnogeriatrics. Developed by Fred Kobylarz, MD, MPH, Florida State University College of Medicine -- http://med.fsu.edu/geriatrics/ethnogeriatric
Available also at the Portal of Geriatric Online Education (POGoe) http://www.pogoe.org/px/login.cfm


Yeo G et al. Core Curriculum in Ethnogeriatrics. Developed by the Members of the Collaborative on Ethnogeriatric Education, Supported by the Bureau of Health Professions, Health Resources and Services Administration, USDHHS, October 2001
http://www.stanford.edu/group/ethnoger/index.html

Obstetrics and Gynecology
Psychiatry/Psychology Health/Social Work


Nursing

http://www.transculturalcare.net


**Occupational Therapy/Rehabilitation**


**Public Health**


**Movies, Videos, and CD-ROMs**


The Bilingual Medical Interview I (1987), and The Bilingual Medical Interview II: The Geriatric Interview. Section of General Internal Medicine, Boston City Hospital, in collaboration with the Department of Interpreter Services and the Boston Area Health Education Center (Available from the BAHEC, 818 Harrison Ave., Boston, MA 02118; Phone (617)-534-5258).

The Kaiser Permanente Care Actors Cultural Issues Videos are now available for sale to the public for a nominal price, $105.00. The brief but dramatic vignettes are each accompanied by support materials for facilitators and participants which will be sent electronically and are included in the price. The vignettes, scripted with the help of physicians, nurses and medical anthropologists, raise numerous issues around differing health beliefs and practices, values in conflict, stereotyping, overt and covert prejudices and language barriers. The format of the tape allows for pauses for facilitated discussion of each vignette. This format lends itself equally well to a series of short modules (30 minutes) or incorporation into a longer workshop. The video is 70 minutes long and contains 10 vignettes, including:

**Series A:**

Diabetic Compliance: Latino. Deals with how not to and how to handle an encounter interpreted by an inexperienced interpreter.

Sickle-Cell Case in the E.R. An African American adolescent is in crisis and needs pain medication; the E.R. staff is not so sure.

Pediatric Asthma: A Middle-Eastern doctor and an aggressive mother tangle over the care of a young girl...a values clash.
A Somatic Complaint: Long buried painful memories manifest in diffuse symptoms that are not well understood by this physician.

A Gay Adolescent: An adolescent football player comes out to his family doctor. The doctor deals with the situation both knowledgeably and sensitively.

Series B: Birthing Issues
Goes through a day in the life of a young OB/Gyn physician coping with a diverse group of patients. Good advice from another, more experienced physician is at first spurned then sought as the doctor is confronted by special needs and circumstances.

Lesbian Parents: The physician is caught off-guard when she learns that the two women before her are both the prospective parents and have some special concerns.

The Hmong Way: The physician is startled when young woman's mother wishes to incorporate unusual birthing practices in the birthing care of her pregnant daughter.

A Middle Eastern Dilemma: A conversation between the more experienced physician and one of her Middle Eastern patients reveals conflicts and familial concerns around acculturation in an immigrant family.

A Big Baby is Coming: A non-English speaking woman from Mexico is delivering a very large baby with macrosomia. She is diabetic and has lost several babies at birth. Her husband is very uncomfortable in the labor room and a nurse reveals her tendency to stereotype through prejudicial remarks.

A Circumcised Somali Mother in Labor: A by now tired and concerned physician discovers that the woman presenting for childbirth, having had no prenatal care, must have her vaginal opening enlarged in the presence of thick scar tissue or have a C-section.

Contact:
Gus Gaona (323-259-4776)
Kaiser Permanente MultiMedia Communication
825 Colorado Blvd., Suite 301
Los Angeles, CA 90041

Quality Care for Diverse Populations. Video/CD-ROM/Facilitator's Guide, Contributors: K. Bullock, L.G. Epstein, E.L. Lewis, R.C. Like, J.E. South Paul, C. Stroebel, et al.) This educational program includes five video vignettes depicting simulated physician-patient visits in an office setting as a means to explore ethnic and sociocultural issues found in today's diverse health care environment. Produced by the American Academy of Family Physicians (AAFP), with partial funding by the Bureau of Primary Health Care, Health Resources and Services Administration, June 2002. (Available from the American Academy of Family Physicians, AAFP Order Dept., 11400 Tomahawk Creek Parkway, Leawood, KS 66211; Phone (800)-944-0000; Fax (913)-906-6075).

Play It Safe with Medicine! (Toolkit). American Academy of Family Physicians

Community Voices: Exploring Cross-Cultural Care Through Cancer. Video and Facilitator's Guide by Jennie Greene, MS & Kim Newell, MD (Available from the Harvard Center for Cancer Prevention, Harvard School of Public Health, 665 Huntington Avenue, Bldg 2, Rm 105, Boston, MA 02115; Phone (617) 432-0038; Fax: (617)-432-1722; hccp@hsph.harvard.edu, or Fanlight Productions, www.fanlight.com


Hold Your Breath. By Maren Grainger-Monsen, MD, and Julia Haslett, Stanford University, Center for Biomedical Ethics (available from Fanlight Productions, www.fanlight.com

Culture and ConneXions: Understanding Your Patients. Producer: Laura Val University of Massachusetts Medical Center, 2005.

"Where's Shirley?" A Video Production About Breast Cancer (Available from the Women's Cancer Screening Project, 3 Cooper Plaza, Suite 220, Camden, New Jersey 08103; Phone (609) 968-7324; Fax (609) 338-0628).


**Continuing Education Programs (selected)**

**Second Language and Cultural Competency Training for Continuing Medical Education Credit (funded by the California Endowment)**

**Free**
Office of Minority Health
A Physician's Practical Guide to Culturally Competent Care
https://cccm.thinkculturalhealth.org

Office of Minority Health
Culturally Competent Nursing Care: A Cornerstone of Caring
https://ccnm.thinkculturalhealth.org

Health Resources and Services Administration Unified Health Communication 101: Addressing Health Literacy, Cultural Competency, and Limited English Proficiency
http://www.hrsa.gov/healthliteracy/training.htm

UMDNJ CCOE - Cultural Competency and Health Disparities webpage
http://ccoe.umdnj.edu/catalog/culturalcompetency/index.htm

UMDNJ CCOE - Cultural Competency for the Physician: A Practical Approach to Improving Patient Outcomes http://ccoe.umdnj.edu/online/activities/10MS01/index.htm


Initiative for Decreasing Disparities in Depression CME: Provider Self-Assessment CME Model Incorporating Cultural and Linguistic Competence in the Diagnosis and Treatment of Depression
http://www.gucchdgeorgetown.net/13D

Medscape - Health Diversity Resource Center (selected CME programs)

Cultural Competency in Healthcare: A Clinical Review and Video Vignettes from the National Medical Association
ME Clarke, CN. DeGannes. Medscape Family Medicine, April 30, 2008
http://www.medscape.com/viewprogram/12540_index

Improving Outcomes of Pharmacotherapy in Minority Patients with Psychosis (authors: Lisa B. Dixon, MD, MPH; Lynnae A. Hamilton, PhD; Richard A. Levy, PhD), Medscape and UMDNJ Center for Continuing Outreach and Education

Improving Outcomes for Adult Depression in Ethnically and Racially Diverse Patients (authors: Annelle B. Primm, MD, MPH; Richard A. Levy, PhD; Debra Cohen, MBA; Alison Bondurant, MA, Medscape and UMDNJ Center for Continuing Outreach and Education)

University of Pennsylvania School of Medicine – Cultural Competency Medical Education Program
http://cme-online.med.upenn.edu/index.pl?op=show:id=453790

Heads Up! A Health Disparities Reduction Project of the American Academy of Physician Assistants, the Physician Assistant Foundation, and Physician Assistants for Health Equity
http://www.stop-disparities.org/

Cultural Competency in the Provision of Contraceptive Service Delivery: Overcoming Barriers. Contraception Online.
http://www.contraceptiononline.org/monographs/cultural-competency

Hepatitis B in Asian and Pacific Islanders: Steps Towards Cultural Competency. Hepatitis B Foundation
http://www.hepb.org/hepb_course/API_course.php

Cross-Cultural Health Care: Case Studies
Pediatric Pulmonary Centers: A Collaborative Web Site of the MCH Training Network
http://www.dcs.wisc.edu/pda/online/cc-cases.htm

Measuring Health Disparities, Interactive CD-ROM. John Lynch, PhD, and Sam Harper, PhD, McGill University. Produced by the Michigan Public Health Training Center (MPHTC)
http://measuringhealthdisparities.org

Fee
Quality Interactions: A Patient-Based Approach to Cross-Cultural Care Manhattan Cross Cultural Group and Critical Measures http://www.qualityinteractions.org/

Managing Type 2 Diabetes in Diverse Populations
http://www.vlh.com/shared/courses/course_info.cfm?courseno=1787

Communicating Through Health Care Interpreters Medical Directions - The Virtual Lecture Hall and Rush University Medical Center
http://www.vlh.com/shared/courses/course_info.cfm?courseno=155
University of Pennsylvania School of Medicine – Cultural Competency Medical Education Program
http://www.med.upenn.edu/culture/cme.shtml

Cultural Competency Challenge CD-ROM Educational Program (AAOS Product #02735). American Academy of Orthopaedic Surgeons, 6300 North River Road, Rosemont, IL 60018-4262
http://www4.aaos.org/product/productpage.cfm?code=02872

Culture and Health Care: An E-Learning Course (based on Cultural Sensitivity: A Guidebook for Physicians and HealthCare) Doctors in Touch (DIT)
http://www.doctorsintouch.com/courses_for_CME_credit.htm

Informed: 2008-2009 Physician Update: Cultural Competency
http://www.njcc.cme.edu/material/index.htm